## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

## In the Matter of:

JOHN YUEN COMPLAINANT v.	) ) ) CASE NO. 2004-00450
LOUISVILLE GAS AND ELECTRIC COMPANY DEFENDANT	) ) )
ROBERT T. GALLAGHER COMPLAINANT v.	) ) ) CASE NO. 2004-00451
KENTUCKY UTILITIES COMPANY DEFENDANT	) ) )
THE CONTINENTAL INN COMPLAINANT v.	) ) ) CASE NO. 2004-00458
KENTUCKY UTILITIES COMPANY DEFENDANT	<i>)</i> )

## ORDER

Between November 15, 2004 and November 24, 2004, the above-named Complainants filed against Louisville Gas and Electric Company and Kentucky Utilities Company ("LG&E/KU") three separate formal complaints. On December 6, 2004, LG&E filed a motion requesting that the above-captioned cases be held in abeyance and that the Commission schedule an informal conference to discuss LG&E's policies regarding

terms and conditions of service. LG&E claims that the conference will "serve to resolve

the above listed Cases as well as potential new complaints involving similar policies."1

The Commission denies LG&E/KU's motion for an informal conference and finds

that LG&E/KU should satisfy or answer the matters contained in the complaints. Upon

receipt of either the answers or notices of satisfaction to the complaints listed above, the

Commission will reconsider LG&E/KU's motion for an informal conference.

IT IS THEREFORE ORDERED that:

1. LG&E/KU's motion to schedule an informal conference and to hold the

complaints in abeyance is denied.

2. Within 3 days of the date of this Order, LG&E/KU shall file its responses to

the complaints listed above.

Done at Frankfort, Kentucky, this 22nd day of December, 2004.

By the Commission

ATTEST:

Executive Director

<sup>1</sup> Answer of Louisville Gas and Electric Company and Kentucky Utilities Company at 1.